

# ***RESOURCE GUIDE***



**AGENCY DIRECTORY  
& AVAILABLE PRODUCTS GUIDE**



# ADMINISTRATION

800-456-8123  
Fax: 918-337-3627



## LEADERSHIP

### VICE PRESIDENT PROFIT CENTER LEADER

#### Adam Hibdon

Direct: 918-886-6053  
adam.hibdon@graham-rogers.com

#### Danielle Castro

Operations Leader  
Direct: 918-886-6027  
danielle.castro@graham-rogers.com

## OFFICE SUPPORT

### ADMIN/TECH ASSISTANT

#### Codi Matney

Direct: 918-886-6061  
codi.matney@graham-rogers.com

### AGENCY UPDATES

agencymaintenance@bridge-grp.com

## MARKETING

### ARKANSAS, KANSAS, MISSOURI, OKLAHOMA TENNESSEE, TEXAS

#### Phil Lyons

Direct: 405-990-6375  
phil.lyons@graham-rogers.com

#### Kelly Harper

Direct: 918-671-0581  
kelly.harper@graham-rogers.com

### SOCIAL MEDIA/ CO-BRANDING

#### Marc Rodriguez

Direct: 405-916-9605  
marc.rodriguez@bridgespecialty.com

## ACCOUNTING

### PREMIUM FINANCING

#### Jessica Inman

Direct: 918-886-6004  
jessica.inman@graham-rogers.com

### AGENCY BILLING

#### Staci Hardesty

Direct: 918-886-6007  
staci.hardesty@graham-rogers.com

### DIRECT BILLING

#### Hope Dohne

Direct: 918-886-6071  
hope.dohne@graham-rogers.com

### ONLINE PAYMENTS

<https://bridgewest.epaypolicy.com>

Last updated: January 30, 2025



800-456-8123  
graham-rogers.com

501 SE Frank Phillips Blvd.  
Bartlesville, OK 74003



STANDARD  
LINES SERVICES  
A DIVISION OF GRAHAM-ROGERS  
800-570-0767  
sls-ins.com

# TRANSPORTATION

800-456-8123  
Fax: 918-336-4842



## LEADERSHIP

### Travis Gaches

Division Leader  
Direct: 918-886-6089  
travis.gaches@graham-rogers.com

## NEW BUSINESS UNDERWRITERS

### Travis Gaches

Direct: 918-886-6089  
travis.gaches@graham-rogers.com

### Megan Sutton

Direct: 918-886-6081  
megan.sutton@graham-rogers.com

### Paula Cooley

Direct: 918-886-6056  
paula.cooley@graham-rogers.com

## RENEWAL UNDERWRITERS

### Chelsea Zoski

Direct: 918-886-6054  
chelsea.zoski@graham-rogers.com

### Meghan Franks

Direct: 918-886-6092  
meghan.franks@graham-rogers.com

## UW ASSISTANTS/CERTS LOSS RUNS/PROCESSING

### Tammy Geissler

Direct: 918-886-6085  
tammy.geissler@graham-rogers.com

### Madalynn Zink

Direct: 918-886-6003  
mady.zink@graham-rogers.com

### Taylor Geissler

Direct: 918-886-6083  
taylor.geissler@graham-rogers.com

# TRANSPORTATION

800-456-8123  
Fax: 918-336-4842



## WHAT WE CAN WRITE

### TRUCKING

Local • Intermediate • Long-haul Trucking • Non-trucking (Bobtail)

### INCLUDING

Auto Liability • Auto Physical • Damage • Motor Truck Cargo  
Trucker's General Liability

### SPECIAL TYPES

Emergency Vehicles • Driver Training Schools • Street Sweepers

### BUSINESS AUTO

Delivery Services • Artisans/Contractors • Escort Vehicles  
Oil Field Service Vehicles • Farmers Tow Trucks • Fuel haulers

### PUBLIC AUTO

Airport Delivery • Taxis • Limos • Churches • Schools & Day Care  
Group Home • Social Services • Non-emergency Medical

## OUR COMPANIES

- Canal Insurance
- Great American (MTC/Inland Marine)
- Hartford Livestock
- Lloyd's of London
- National Indemnity
  - Nationwide excluding FL, HI, LA, MI, NJ, & NY
- Northland Insurance Group



# COMMERCIAL E&S

800-456-8123

Fax: 855-586-2539



## LEADERSHIP

### **Felicia Eldridge**

Division Leader

Direct: 918-886-6025

[felicia.eldridge@graham-rogers.com](mailto:felicia.eldridge@graham-rogers.com)

### **Danielle Castro**

Renewal Team Lead

Direct: 918-886-6027

[danielle.castro@graham-rogers.com](mailto:danielle.castro@graham-rogers.com)

## ENDORSEMENT UNDERWRITER

### **Melodie Gleason**

Direct: 918-886-6001

[esendorsements@graham-rogers.com](mailto:esendorsements@graham-rogers.com)

## NEW BUSINESS UNDERWRITERS

### **Haley Wilcox**

Direct: 918-886-6034

[haley.wilcox@graham-rogers.com](mailto:haley.wilcox@graham-rogers.com)

### **Amber Lay**

Direct: 918-886-6033

[amber.lay@graham-rogers.com](mailto:amber.lay@graham-rogers.com)

### **Jason Sutterfield**

Direct: 918-886-6002

[jasons@hullark.com](mailto:jasons@hullark.com)

### **Jami Kennedy**

Direct: 918-886-6029

[jami.kennedy@graham-rogers.com](mailto:jami.kennedy@graham-rogers.com)

### **Meredith Cole**

Direct: 918-886-6024

[meredith.cole@graham-rogers.com](mailto:meredith.cole@graham-rogers.com)

### **Micah Macomber**

Direct: 918-886-6018

[micah.macomber@graham-rogers.com](mailto:micah.macomber@graham-rogers.com)

## UNDERWRITING ASSISTANTS

### **Malinda Wolfe**

Direct: 918-886-6005

[malinda.wolfe@graham-rogers.com](mailto:malinda.wolfe@graham-rogers.com)

### **Jaycee Hyde**

Direct: 918-886-6040

[jaycee.hyde@graham-rogers.com](mailto:jaycee.hyde@graham-rogers.com)

### **Heather Van Eman**

Direct: 918-886-6021

[heather.vaneman@graham-rogers.com](mailto:heather.vaneman@graham-rogers.com)

### **Diana Callier**

Direct: 918-886-6017

[diana.callier@graham-rogers.com](mailto:diana.callier@graham-rogers.com)

**SUBMISSIONS@GRAHAM-ROGERS.COM**

# COMMERCIAL E&S

800-456-8123

Fax: 855-586-2539



## WHAT WE CAN WRITE

Artisan Contractor • Beauty Shops • Builder's Risk • Cannabis Operations • Convenience Stores • Day Care Centers • Demolition Contracts • Emergency Care Services • Employment Practices • Equipment Coverage & Rental • Exercise/Health Clubs • Garage Liability • General Contractors • General Liability • Health Care D&O • E&D • In-home Business • Inland Marine • Light Manufacturing • Liquor Liability • Medical Equipment • Oil-related Contractors • Personal Umbrella • Pest Control Services (bed bugs) • Pollution • Professional Liability • Power Washers • Restaurants • Special Events • Tanning Salons/Spa Services • Vacant • Welding

## OUR COMPANIES

A-G Administrators • Align • AmTrust • Atlantic Casualty • Axon • Beazley • Bell & Clements  
Berkshire Hathaway • BHHC • Canopus • Century Surety • CFC • Golden Bear  
Great American • Hallmark • IAT • IFG • James River • Kinsale • Markel • Maxum  
Mid Continent • MUSIC • National Fire & Marine • Nationwide/Scottsdale • Northfield/ Northland  
Solutions • Opal WDBD • Penn America Rockingham • RLI • Rockall • RSUI • SafeHerb  
Starr • Starstone • Strata • USLI-Devon Park • Westchester • Western World

# PERSONAL LINES

800-456-8123  
Fax: 918-336-7196



## LEADERSHIP

### Janelle Swart

Division Leader  
Direct: 918-886-6043  
janelle.swart@graham-rogers.com

## PERSONAL LINES UNDERWRITERS

### Angela Standish

Direct: 918-886-6045  
angela.standish@graham-rogers.com

### Jennifer Fox

Direct: 918-886-6055  
jennifer.fox@graham-rogers.com

### Nikki Widener

Direct: 918-886-6048  
nikki.widener@graham-rogers.com

### Heather Branham

Direct: 918-886-6066  
heather.branham@graham-rogers.com

## AGENCY-CARRIER SUPPORT SPECIALIST

### Sarah Grace

Direct: 918-886-6046  
sarah.grace@graham-rogers.com

## UNDERWRITING ASSISTANTS

### Nikki Jarrett

Direct: 918-884-6016  
nichole.jarrett@graham-rogers.com

### Jessie Sabin

Direct: 918-886-6058  
jessica.sabin@graham-rogers.com

### Destiny Kennedy

Direct: 918-886-6049  
destiny.kennedy@graham-rogers.com

### Angela Ashlock

Direct: 918-886-6041  
angie.ashlock@graham-rogers.com

# PERSONAL LINES

800-456-8123

Fax: 918-336-7196



## WHAT WE CAN WRITE

- Collector/Antique Auto
- Comprehensive Personal Liability/Excess Personal Liability
- Condo/Renters/Home-based Businesses
- Dwelling/MH Schedules
- Flood (Personal & Commercial)
- Homeowners
- Manufactured Homes
- Motorcycles/ATVs/UTVs/Golf Carts
- Motorhome & Travel Trailer
- Non-residence Structures
- Non-standard Auto
- Personal Umbrella/Excess Personal Umbrella
- Rental, Vacant, & Seasonal Dwellings
- Stand-alone Earthquake
- Tiny Homes/Stationary Travel Trailers
- Watercraft/Personal Watercraft

## OUR COMPANIES

- Aegis
- American Bankers
- American Modern Insurance Group
- Chubb Watercraft
- Foremost
- Hudson Insurance Group
- Markel
- National General & Cover Tree
- Neptune Flood
- Palomar Specialty
- RLI
- Tower Hill Specialty
- USLI
- Vacant Express
- Wright Flood



Standard Lines Services, a division of Graham-Rogers, provides a gateway to standard markets for agencies—particularly those in rural areas with restricted access to premium volume commitments.

**800-570-0767 | FAX: 918-336-2178**

## LEADERSHIP

### Joshua Lakey

Division Leader

Direct: 918-863-1191

joshua.lakey@sls-ins.com

### Jana Owens

Operations Specialist

Direct: 918-886-6044

jana.owens@sls-ins.com

## PL UNDERWRITERS

### Donna Gaines

Direct: 918-886-6063

donna.gaines@sls-ins.com

### Alex Milligan

Direct: 918-886-6069

alex.milligan@sls-ins.com

### Kassandra Chaney

Direct: 918-886-6079

kasandra.chaney@sls-ins.com

## PL ENDORSEMENT PROCESSING

### John Anderson

Direct: 918-886-6072

john.anderson@sls-ins.com

## PL RENEWAL UNDERWRITERS

### Andrea Whitchurch

Direct: 918-886-6065

andrea.whitchurch@sls-ins.com

### Ashley Blevins

Direct: 918-886-6062

ashley.blevins@sls-ins.com

## PL UNDERWRITING ASSISTANTS

### Joanna Edmison

Direct: 918-886-6037

joanna.johnson@sls-ins.com

### Bayne Mackey

Direct: 918-886-6064

bayne.mackey@sls-ins.com

### Elizabeth Pratt

Direct: 918-886-6051

elizabeth.pratt@sls-ins.com

### Christina King

Direct: 918-886-6068

christina.king@sls-ins.com

## CL UNDERWRITERS

### Kelly Clark

Direct: 918-886-6011

kelly.clark@sls-ins.com

### Lydia Little Sun

Direct: 918-886-6014

lydia.littlesun@sls-ins.com

### Corah Thompson

Direct: 918-886-6012

corah.thompson@sls-ins.com

## CL RENEWAL UNDERWRITER

### Sarah Schoonover

Direct: 918-886-6067

sarah.schoonover@sls-ins.com

## CL UNDERWRITING ASSISTANT

### Samantha Hagan

Direct: 918-886-6015

samantha.hagan@sls-ins.com



**FOLLOW US**

**@STANDARDLINESSERVICES**

## WHAT WE CAN WRITE

### PERSONAL LINES PRODUCTS

ATV/RV • Auto/Home Package • Earthquake  
Homeowners • Inland Marine • Landlord  
Dwelling • Monoline Auto • Monoline Boats/  
Yachts • Umbrella

### COMMERCIAL LINES PRODUCTS

Agribusiness Livestock • Apartments/Hotels  
Builder's Risk • Business Auto • Commercial  
Packages • Financial Institutions • Misc. Liability  
Workers Compensation • Monoline Property  
Nursing Homes • Oil-related Lessor's Risk

- AmTrust
- Berkshire Hathaway Guard
- Berkley Management Protection
- Berkley Southwest
- CNA
- Chubb
- Employers
- Foremost Choice
- Foremost Signature
- Hartford
- Hartford Flood
- Hartford Livestock
- Horace Mann
- ICW

- Liberty Mutual
- Main Street America
- Markel
- Mid-Continent
- National General
- Palomar Earthquake
- Pie
- Safeco
- Secura
- Sola
- State Auto
- Travelers
- US Assure/Zurich
- USLI
- Vacant Express

**YOUR RISKS. OUR REACH.**



## **COMMERCIAL LINES SERVICE CENTER CONTACT**

Many of our companies now offer service center access to sub-agents. When calling or emailing requests to carriers, identify yourself as...

**Agent Name, a sub-agent to Standard Lines Services, a division of Graham-Rogers.**

You must give them the complete statement in order to access services. All requests must contain the named insured, policy number, and effective date of changes.

## **HARTFORD SERVICE CENTER**

**800-447-7649**

Call the service center for inquiries, policy change requests, and certificate requests.

## **TRAVELERS SERVICE CENTER**

**888-661-3938**

**800-252-2268 (Billing)**

**scenter@travelers.com**

Email policy change requests and certificate requests to [scenter@travelers.com](mailto:scenter@travelers.com). Call the billing department for all billing inquiries.

## **CNA SERVICE CENTER**

**877-724-2669**

**sbiccsr@cna.com**

Call the service center for billing inquiries. Policy changes and certificate requests must be emailed to [sbiccsr@cna.com](mailto:sbiccsr@cna.com). Phone requests are not allowed. For expedited processing, include certificate or policy change in the subject line.

# PREMIUM FINANCE

800-456-8123

Fax: 918-337-3627



## CREATE A QUOTE

1. Login: <https://www.pbsnetaccess.com/>
2. Click "Quotes" then "New Quote"
3. Fill in the insured's name and address, then click "Next"
4. Fill in the policy information
5. Enter Policy Fees in the "Earned" field and Taxes in the "Financed" field
6. Click "Save" then "Next"
7. Review the terms and click "Save"
8. Click "Documents" then "Now" to print the finance agreement
9. Have both parties sign and date the finance agreement
10. Return to: [jessica.inman@graham-rogers.com](mailto:jessica.inman@graham-rogers.com)

## FIND INFORMATION AND POST PAYMENT

1. Login
2. Click "Customer Service"
3. Enter the name on the policy, or the account number after the dash
4. You can leave all the fields blank for a list of all your financed accounts
5. Click "Search" then click on the account
6. Click "Pay Now" to post a payment
7. Complete all required fields and click "Finish"

## CONTACT

**Jessica Inman**

Premium Finance Specialist

Direct: 918-886-6004

[jessica.inman@graham-rogers.com](mailto:jessica.inman@graham-rogers.com)

# AGENCY BILL PAYMENTS



## AGENCY

**Graham-Rogers Insurance**

P.O. Box 930933  
Atlanta, GA 31193-0933

## PREMIUM FINANCE

**Graham-Rogers Insurance**

PO Box 935777  
Atlanta, GA 31193-5777

## LOCKBOX PAYMENTS

Hull & Company, LLC  
PO Box 841701  
Los Angeles, CA 90084-1701

## OVERNIGHT PAYMENTS

Lockbox Services 841701  
ATTN: Hull & Company, LLC  
3440 Flair Dr  
El Monte, CA 91731



Graham-Rogers Insurance

***THANK  
YOU!***

**FOLLOW US ON SOCIAL MEDIA**

**f @GRAHAMROGERSINSURANCE**  
**in @GRAHAM-ROGERSINSURANCE**

**f @STANDARDLINESSERVICES**  
**in @STANDARDLINESSERVICES**